Phase Out News

Telesnap Products Version 2011

Mitel

Contents

EXECUTIVE SUMMARY

This Phase out News formally announces the end of sales and support of Telesnap products version 2011.
The end of sales of the following products is triggered by our initiative to rationalize Mitel product portfolio:

- Snapware 2011
- WebSnapware 2011
- Telesnap Attendant 2011
- Telesnap ACD 2011
- Calendar Server 2011

and all further Telesnap Products.

Johannes Nowak
Product Manager
Telesnap Portfolio

Mitel Deutschland GmbH

REASON FOR PHASE OUT

Mitel has decided to rationalize its Unified Communications product portfolio to leverage the development resources more effectively to offer highly competitive and innovative solutions for Mitel's customers and partners.

MESSAGE TO PARTNERS AND CUSTOMERS WITH TELESNAP PRODUCTS

Telesnap Version 2011 will continuously be sold and maintained in the timeframe listed below. There is no immediate need to replace the products.

Phase-out Schedule	Date
Phase out announcement	January, 2015
Last order date for new sales removal of new sales items from the Enterprise Shop tool	July 31, 2015
Last order date for add-on sales and upgrades removal of add-on sales and upgrade options from the Enterprise Shop tool	December 31, 2015
End of active sustaining	December 31, 2018
Service stop	December 31, 2018

PRODUCT REPLACEMENT

SOLUTION AND REPLACEMENT STRATEGY

For some components of the Telesnap portfolio Mitel offers alternative products. Please contact your Mitel sales representative to get further information.

SOURCING AND SUPPLY

ORDERING ROUTINE

Ordering process will be unchanged but will be stopped at the date stated in the Phase out Schedule section of this document.

PRODUCTSUPPORT

During the period of active sustaining product support routines will be unchanged until further notice.

CONTACT

For more information about this document or for specific questions, please contact your mitel channel manager at your Country Sales Unit (CSU).

Mitel
Powering connections | mitel.com